



Our ref: WW66.am

06 November 2020

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Dear Mr Phipps

Re: Chippenham Ambulance Station

Firstly, I would like to introduce myself as the new Chief Executive of South Western Ambulance Service NHS Foundation Trust. I was delighted to be appointed earlier this year, taking up the post formally in July. I have spent the first few months in post getting out and meeting our people around the region, seeing first-hand the amazing work they do. These visits have informed the setting of my priorities which are: the wellbeing of our people, operational performance, and developing a strategy for 2025 and beyond.

As part of our continuing work to improve our service, I would like to update you on the changes happening in Chippenham with regard to our estates and station move.

Where our stations are based can be a sensitive topic, and I know that seeing the building in the local community brings a sense of reassurance that help is always nearby. We know the public feel reassured that the ambulance station is close to their home. With the way we operate now, our ambulances are rarely dispatched from the station, but from anywhere in the community on a rolling dispatch basis, hence the station location makes less difference than it used to.

That said the new property we have found is within very close proximity of the existing site. I am pleased to confirm that our colleagues and the ambulances currently based at Chippenham Ambulance Station will relocate to a new ambulance station situated at Bath Road Industrial Estate in Chippenham. At this current time, the station move will commence in March 2021 and are due to be completed in April 2021.

For completeness, I would like to confirm other departments will be relocating as follows:

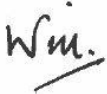
- **The Learning & Development team** will be re-locating to **Corsham Science Park, Park Lane, Corsham**. This team leads the training of Emergency Care Assistants (who support our paramedics) in responding to 999 calls and support the continuing professional development of our paramedics and frontline clinicians.
- **Our Responder team** will be re-locating to **Corsham Science Park, Park Lane, Corsham**. These colleagues support and train our fantastic public 'Community First Responder' (CFR) volunteers. CFRs are members of the public who undertake training to help provide a local emergency response from within their communities before the NHS emergency service arrive to continue to provide care to our patients.
- **The Medical Device team** will be re-locating to **Swindon Ambulance Station**. The medical technicians undertake the calibration, servicing and maintenance of the medical devices we use in our ambulances. These devices provide vital clinical information to our paramedics when treating our patients.
- **Our Driver Training team** will be re-locating to **Shortway, Thornbury**. Our driver training team train our crews in driving the vehicles we use to respond to incidents safely.
- **Our Stores team** will be re-locating to **Corsham Science Park, Park Lane, Corsham**. This team ensures the Trust maintains all of the relevant goods, supplies, medicines and personal protective

equipment (PPE). For example, at the moment there is a lot of work going into ensuring there are the right levels of PPE available for colleagues.

This is an incredibly exciting opportunity to improve our facilities for our people. Once we are able to do so, we look forward to showing you them.

In the meantime if you have any further questions, please do get in touch and thank you for your ongoing support of our people, our Trust and the wider NHS. It is truly appreciated by us all.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Will' with a flourish underneath.

Will Warrender
Chief Executive